

Mimecast Technical Specialist

Take the first step to becoming a Mimecast expert.

Our interactive training courses include a mixture of theory and practice, and are delivered in the format that best meets your needs.

Attend one of our technical webinars or book your seat on a classroom training session.

Our experienced instructors will help you gain the best return on your Mimecast investment.



SECURITY



ARCHIVING



CONTINUITY

<p>Overview:</p> <hr/> <p>This is the first technical training session.</p> <p>An introductory session that explores the Mimecast Administration Console covering topics such as the connections into and out of the organization's infrastructure, the default account configuration and how Mimecast is designed to process emails.</p>	<p>Course Information:</p> <hr/> <p>Cost – Free</p> <hr/> <p>Duration – Classroom Session (Day 1 of 2)</p> <hr/>	
<p>Course Outline:</p> <hr/> <ul style="list-style-type: none"> • Understanding the basic concepts behind the architecture • Basic Navigation and Functionality of the Administration console • Mail flow behaviour and connectivity • Manage administrators, users, groups, and domain • Functionality and application of Policies • Manage and user End User Applications (MPP/MfO/Mac/Mobile) 		
<p>Prerequisites:</p> <hr/> <p>None</p>	<p>Who Should Attend?</p> <hr/> <ul style="list-style-type: none"> • System Administrators • Network • Administrators • Desktop Support Engineers 	<p>What's Next?</p> <hr/> <p>Mimecast Technical Professional</p>

Mimecast Technical Professional

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<p>Overview:</p> <hr/> <p>The second technical training session in the series which covers more advanced features.</p>	<p>Course Information:</p> <hr/> <p>Cost – Free</p> <hr/> <p>Duration – Classroom Session (Day 2 of 2)</p> <hr/>	
<p>Course Outline:</p> <hr/> <ul style="list-style-type: none"> • Understanding of the Monitoring Queues • How to utilise Track and Trace • Common Gateway Troubleshooting queries • Additional Policies covered • Custom reporting • Service Monitor Navigation and configuration 		
<p>Prerequisites:</p> <hr/> <p>Mimecast Technical Specialist</p>	<p>Who Should Attend?</p> <hr/> <ul style="list-style-type: none"> • System Administrators • Network Administrators • Desktop Support Engineers 	<p>What's Next?</p> <hr/> <p>Mimecast Certification</p> <p>academy@mimecast.com</p>