

Mimecast Email Security, Remediation, and Continuity (M3R)

Mimecast Email Security, Remediation, and Continuity is designed to provide cyber resilience for email; protecting your email from evolving threats, keeping your email up and running during downtime, and reducing your time to recovery through Threat Remediation and mailbox restoration and recovery. Through a single administration console and self-service end user applications, Mimecast makes it easy to manage, protect, and restore email and data.

Key Features

Email Gateway, Advanced Security, and Data Leak Prevention

- Virus and spam protection
- DNS authentication and advanced reputation checks
- Multi-layered malware protection against known and zero-day threats
- URL re-writing with on-click scans to block malicious URLs in email and attachments
- Sophisticated protection against social engineering, homoglyph/homograph deception and impersonation attacks
- Analysis of internal and outbound URLs, attachments, and DLP checks
- Continuous rechecking of files for malware
- Threat dashboard showing cyberthreats relevant to your business
- Remediation of malicious or undesirable mail

- Graymail controls
- Signatures, disclaimers, watermarking, metadata scrubbing
- Content Examination and Data Leak Prevention (DLP) for inbound and outbound mail
- Easily detect sensitive and confidential information in emails

Mailbox Continuity and Data Recovery

- Uninterrupted access to live and historic email
- 365-day email retention period
- 100% SLA on email availability
- Comprehensive continuity event management through service monitors and alerts
- Rapid recovery and restoration of mail, folder, calendar and contact data


MIME|OS Cloud Security Platform

- Centrally administered via a single, web-based console
- Scalable multi-tenant cloud infrastructure backed by 100% availability SLA
- Automated Active Directory Synchronization
- Monitoring dashboard with SMS and email alerts
- Security self-service and email search via Outlook plugin, the web, and mobile applications


Key Benefits

- ✓ **Cyber Resilience-** Securing inbound, internal, and outbound mail with immediate threat remediation and email recovery Robust
- ✓ **Robust Protection-** Covering inbound, internal, and outbound mail with immediate threat remediation.
- ✓ **Integrated Solution-** Reduce cost and complexity with this single, integrated, multitenant, cloud-native solution.
- ✓ **Open Platform-** Integrate Mimecast with your existing security systems through open APIs.
- ✓ **Ease of Administration-** Simplify your deployment and management with a unified, web-based administration console.
- ✓ **Community Defense-** Benefit from Mimecast’s global visibility and rapid detection of sophisticated threats.
- ✓ **Flexibility and Scalability-** Easily scale your business and eliminate your need to manage infrastructure with Mimecast’s reliable multi-tenant cloud architecture.
- ✓ **Continuous Innovation-** Updates and upgrades are deployed quickly due to solution’s multi-tenant cloud


Customer Success

Bronze



The fundamentals for self-sufficient teams
Full access to our knowledge base articles and increased telephone support during implementation to get you up and running sooner.

Silver


The fundamentals with Mimecast shared resources
Access to the Customer Success Desk; business hour phone support and full access to our knowledge base.

Gold


Proactive engagement and optimization
Named Customer Success Manager to help plan for and optimize your success; 24x7x365 phone support, annual service reviews and prioritized support for critical issues.

Platinum


Proactive, strategic engagement and optimization
Highest level of support and success planning, which includes all items and adds a Senior Named Customer Success Manager, Executive sponsor, end-user days at your location, bi-annual roadmaps and service reviews and follow-the-sun support for critical issues.

Mimecast is a cybersecurity provider that helps thousands of organizations worldwide make email safer, restore trust and bolster cyber resilience. Mimecast’s expanded cloud suite enables organizations to implement a comprehensive cyber resilience strategy. From email and web security, archive and data protection, to awareness training, uptime assurance and more, Mimecast helps organizations stand strong in the face of cyberattacks, human error and technical failure. www.mimecast.com