Is cyber resilience improving?

47% of organisations expect their resilience preparedness to increase or stay the same in the coming year.

52% of organisations believe it’s inevitable or likely they will suffer from an email-borne attack in the coming year.

60% of organisations expect phishing to increase or stay the same.

Email attacks, and why they aren’t decreasing

35% of respondents had seen impersonation fraud in the past 12 months.

45% of respondents had seen web domain spoofing in the past 12 months.

Email security 2020

The average number of emails with links had increased,

Emails with malicious links in them had increased,

99% of respondents had seen training of varying frequencies and formats:

60% group training

39% online test

39% online course

Email attacks are increasing,

And that’s not even including emails that have already landed in employees’ inboxes.

Don’t yet monitor and protect against:

Malicious links in outbound email.

Data leaks or exfiltration in outbound email.

12% after consciousness

13% after an increasing volume of web or email spoofing

Email attacks, and why they aren’t decreasing

64% believe that awareness training is the best tool to close the understanding gap.

55% believe that email protection is the best tool to solve the increasing volume of web or email spoofing.

62% agree that cyber resilience is an instant need for modern businesses.

66% believe that email protection is an instant need for modern businesses.

44% of respondents strongly agree Office 365 provides world-class security solutions.

62%

Email attacks, and why they aren’t decreasing

30% of respondents strongly agree that their organisation is protected against data leaks.

27% who already had Office 365 strongly agree that their organisation is protected against data leaks.

Email attacks, and why they aren’t decreasing

45%

Email attacks, and why they aren’t decreasing

52% of training was developed in-house. Just 13% use training videos. Only 18% use a single third-party provider.

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