Solution Brief

mimecast™

Email Security 3.0

Continuity & Recovery

Expand Protection While Minimizing Cost and Complexity

Accelerate Recovery and Keep Email Flowing

Employees make mistakes. Attacks happen. Technology fails. Are you prepared to quickly and securely recover after an incident?

Losing access to email, even briefly, can have a drastic effect on your organization. Productivity goes down, opportunities are missed, and revenue is often lost or put at risk.

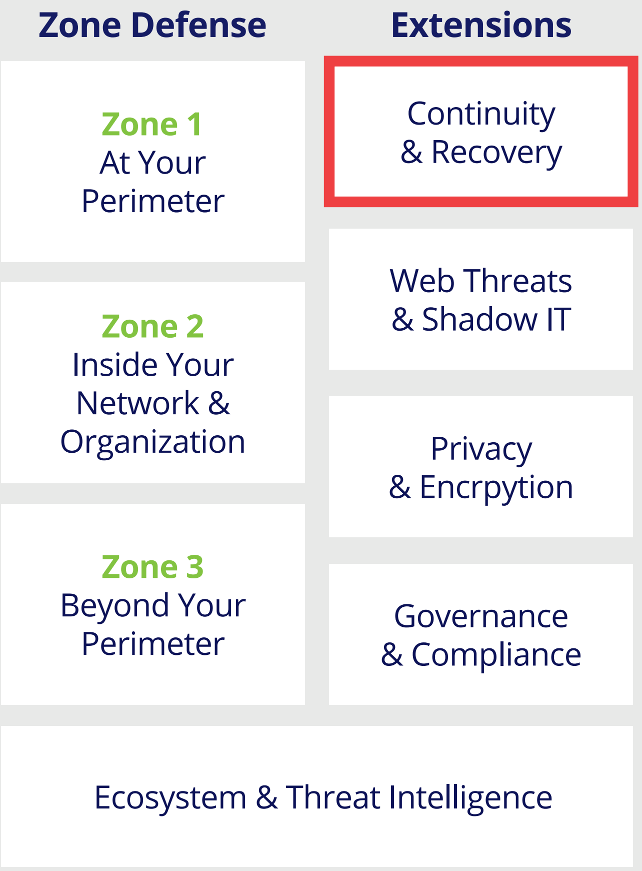
With Mimecast's Continuity & Recovery services, you can make email downtime a thing of the past, while also ensuring critical data can always be easily recovered and restored. Whether unexpected or planned, downtime for email no longer has to mean downtime for your organization.

Rapidly Return to Business as Usual

Cloud-based email services offer a lot of benefits but giving you a backup plan for when things fail isn't one of them. Outages and the time required to restore service are out of your control.

Email Security 3.0

Mimecast Email Security 3.0 helps you evolve from a perimeter-based security strategy to one that is comprehensive and pervasive, providing protection across three zones. These protections are enhanced by a wide range of complementary solutions, actionable threat intelligence, and a growing library of APIs.



Mimecast's Continuity & Recovery places the power back in your hands with two services – Mailbox Continuity and Sync & Recover. Fully integrated with your email security service and managed through a single, unified administration console, these services are designed to help you:

- **Eliminate email downtime –** Downtime is a reality all organizations must face, whether email is on-premises or in a cloud service like Office 365. Mimecast Mailbox Continuity lets you keep email flowing no matter what comes your way, whether that be service disruption, natural disaster, or planned maintenance/migration. And equally as important, it ensures that email and content controls are continuously applied throughout the outage, so operations don't just keep running but keep running safely.
- **Prevent data loss –** When cyberattacks succeed, lost or stolen data often causes the most damage. IT and security teams can spend weeks or months trying to recover what was lost, with no guarantee that critical data will be restored.

Rewrite the story with Mimecast Sync & Recover, which can fully restore your data, including entire mailboxes and/or individual items like folders, contacts, emails, notes, and tasks. Whether the data loss was caused by a successful attack or basic human error, you and your stakeholders can have peace of mind that critical data is protected.

Rapidly Respond and Recover with Mimecast

- Eliminate the risk of email disruption from service interruption, natural disasters, or planned maintenance
- Give users access to live and historical mail—anytime, anywhere
- Maintain security and content control policies even during email server downtime
- Monitor mail flow and get real-time alerts of atypical pattern
- Prevent data loss

Real-World Scenario

Mary's company moved to Office 365, and IT had been sending a lot of updates and reminders. The most recent email was from Microsoft, prompting her to change her password. It did give her pause. After all, she'd just changed her password last month. But if Microsoft was emailing her, she should probably do it.

It was immediately clear she'd made a mistake. The moment her password was changed, folders from her Inbox started disappearing. Mary ran over to IT, panicked that she'd compromised her account, and even worse, maybe the entire company's data. Her IT team quickly dropped what they were doing to investigate the incident, disabling Mary's account and essentially leaving her out of commission for several days.

How Mimecast Could Have Helped

- The malicious email could have been blocked
- Mary and any other compromised users could have continued to access email and work uninterrupted while the incident was investigated
- All compromised email boxes could have been quickly and easily restored