Email Security and Remediation (S2)

Mimecast Email Security and Remediation is designed to protect modern businesses against sophisticated and evolving cyber threats with actionable intelligence and remediation. Keep users and data safe through a single, integrated administration console that provides protection against malicious email, intelligence and threat remediation, and content controls to prevent data leaks.

### Key Features

**Email Gateway, Advanced Security, and Data Leak Prevention**
- Virus and spam protection
- DNS authentication and advanced reputation checks
- Multi-layered malware protection against known and zero-day threats
- URL re-writing with on-click scans to block malicious URLs in email and attachments
- Sophisticated protection against social engineering, homoglyph/homograph deception and impersonation attacks
- Analysis of internal and outbound URLs, attachments, and DLP checks

**MIME|OS Cloud Security Platform**
- Centrally administered via a single, web-based console
- Scalable multi-tenant cloud infrastructure backed by 100% availability SLA
- Automated Active Directory Synchronization
- Monitoring dashboard with SMS and email alerts
- Security self-service and email search via Outlook plugin, the web, and mobile applications

- Continuous rechecking of files for malware
- Threat dashboard showing cyberthreats relevant to your business
- Remediation of malicious or undesirable mail
- Graymail controls
- Signatures, disclaimers, watermarking, metadata scrubbing
- Content examination for inbound and outbound mail
- Easily detect sensitive and confidential information in emails
Key Benefits

- **Robust Protection** - Covering inbound, internal, and outbound mail with immediate threat remediation.
- **Integrated Solution** - Reduce cost and complexity with this single, integrated, multitenant, cloud-native solution.
- **Open Platform** - Integrate Mimecast with your existing security systems through open APIs.
- **Ease of Administration** - Simplify your deployment and management with a unified, web-based administration console.
- **Community Defense** - Benefit from Mimecast’s global visibility and rapid detection of sophisticated threats.
- **Flexibility and Scalability** - Easily scale your business and eliminate your need to manage infrastructure with Mimecast’s reliable multi-tenant cloud architecture.
- **Continuous Innovation** - Updates and upgrades are deployed quickly due to solution’s multi-tenant cloud architecture.
- **Threat Intelligence** - Gain a deeper understanding of the cyberthreats relevant to your business.

Customer Success

**Bronze**

**The fundamentals for self-sufficient teams**
Full access to our knowledge base articles and increased telephone support during implementation to get you up and running sooner.

**Silver**

**The fundamentals with Mimecast shared resources**
Access to the Customer Success Desk; business hour phone support and full access to our knowledge base.

**Gold**

**Proactive engagement and optimization**
Named Customer Success Manager to help plan for and optimize your success; 24x7x365 phone support, annual service reviews and prioritized support for critical issues.

**Platinum**

**Proactive, strategic engagement and optimization**
Highest level of support and success planning, which includes all items and adds a Senior Named Customer Success Manager, Executive sponsor, end-user days at your location, bi-annual roadmaps and service reviews and follow-the-sun support for critical issues.