

With Mimecast, Municipality Gains Bottomless Email Archive, Streamlined Audit Compliance and Stronger Email Security

Challenge

With 750 employees, Stellenbosch Local Municipality relies heavily on email for communication. As a result, for ICT Manager Brian Mkaza, email is a significant focus – with availability, archive retention, compliance and security key concerns. However, the municipality’s legacy email systems – based on a range of disparate solutions – could not support those demands, with archiving a critical issue. The IT team was sometimes unable to retrieve email even when required to support investigations or litigation, and there was no audit trail. Mkaza set out to find a new solution – ideally, one platform that could address all of Stellenbosch’s email management needs.

Solution

At the time, Stellenbosch had a small Mimecast implementation in place. Mkaza set about investigating a wider implementation of Mimecast – which offers a single, integrated solution spanning cloud email archiving, security, continuity, mobility and more.

“It was immediately clear to me that Mimecast could bring our email systems up to date, giving us the cost benefits of a cloud solution while extending our archiving capability, strengthening compliance and security, and enabling staff mobility,” he says.

The implementation was seamless, says Mkaza, and the benefits of the move to Mimecast were quickly obvious, nowhere more so than in Stellenbosch’s email archive. The days of lost email and incomplete audit trails were gone for good.

Summary

According to Mkaza, “Mimecast has transformed our email retention and the ease with which we can find and hold emails needed for investigations or litigation. All our email is now held in triplicate for 99 years as standard, so it’s easy to find any message, whether it’s been deleted or not. It’s now a job that takes minutes, not days.” He reports that the tamper-proof audit trails have also proven useful, and Mimecast offers additional layers of protection against malware, spam and

advanced threats like delayed URL exploits and weaponized attachments, keeping Stellenbosch’s data and users safe from hackers.

AT A GLANCE:



STELLENBOSCH
STELLENBOSCH • PNIEL • FRANSCHHOEK
MUNISIPALITEIT • UMASIPALA • MUNICIPALITY

Company

Stellenbosch Local Municipality governs the towns of Stellenbosch, Franschhoek and Pniel, and the surrounding rural areas in the Western Cape province of South Africa. It oversees the delivery of a wide range of services for civil and corporate citizens.

Products

- Email Security
- Multipurpose Archive
- Email Continuity

Looking Ahead

Mimecast’s mobile app has enabled Stellenbosch to provide mobile email for the first time – the IT team is currently piloting it. Next up is a full rollout of mobile email and a BYOD policy for all employees.

“Having email management in the cloud puts an end to archive and security updates, patching and hardware upgrades. That alone saves us a lot of time and money. Added to that, we don’t have downtime events anymore and the overall system is easier to manage. Take those benefits along with streamlined email discovery and audit, and it’s easy to see why Mimecast is the perfect solution for us.”

- Brian Mkaza,
ICT Manager, Stellenbosch Local Municipality

Mimecast (NASDAQ: MIME) makes business email and data safer for thousands of customers and millions of employees worldwide. Founded in 2003, the company’s next-generation cloud-based security, archiving and continuity services protect email and deliver comprehensive email risk management.



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